

Energy Assistance Day

November 14, 2022

12 pm - 2 pm



Energy Assistance Day, hosted by Atlantic City Electric and South Jersey Gas, will bring together utilities, community partners, and agencies from all over New Jersey to one location to help customers in need of assistance with their utility bills.

Now is your chance to get the energy assistance you need as well as see if you're eligible to enroll in a payment plan or budget.

Inland Family Success Center

3050 Spruce Ave
Egg Harbor, NJ 08234

Documents needed to apply:

- **Copy of lease or mortgage**
- **Most current gas and electric bills**
- **Proof of income for all working individuals in the household**
- **Social security letter**
- **Child support documents**
- **Alimony documentation**
- **Unemployment Documentation**
- **Disability letter**
- **Last 2 pay stubs if you get paid bi-weekly**
- **Last 4 pay stubs if you get paid weekly**
- **All identification cards for household members**
- **Social security cards for everyone in the household**

Energy Assistance Day

November 8, 2022

11 am - 2 pm



Energy Assistance Day, hosted by Atlantic City Electric and South Jersey Gas, will bring together utilities, community partners, and agencies from all over New Jersey to one location to help customers in need of assistance with their utility bills.

Now is your chance to get the energy assistance you need as well as see if you're eligible to enroll in a payment plan or budget.

Oceanside II Family Success Center

3201 Atlantic Avenue
Atlantic City, NJ 08401

Documents needed to apply:

- **Copy of lease or mortgage**
- **Most current gas and electric bills**
- **Proof of income for all working individuals in the household**
- **Social security letter**
- **Child support documents**
- **Alimony documentation**
- **Unemployment Documentation**
- **Disability letter**
- **Last 2 pay stubs if you get paid bi-weekly**
- **Last 4 pay stubs if you get paid weekly**
- **All identification cards for household members**
- **Social security cards for everyone in the household**

Utility Bill Assistance One Sheet

PLEASE NOTE: Significant changes were made to the Utility Assistance programs for a two year period, through 9.30.23. The changes include:

- Income thresholds have increased, allowing more customers to receive Utility Assistance
- The USF monthly benefit has increased from \$150 to \$180
- The USF Fresh Start program has been reset. Customers approved for the USF program through 9.30.23, will be screened for the Fresh Start program if arrears are greater than \$60

Income qualifications - 2021-2022 Energy Assistance Yearly Income Guidelines

HH Size	USF	LIHEAP	NJ Shares Min	NJ Shares Max	PAGE Grant Max	Lifeline
1	\$51,520	\$40,181	\$25,760	\$51,520	\$66,968	\$38,769
2	\$69,680	\$52,545	\$34,840	\$69,680	\$87,575	\$45,270
3	\$87,840	\$64,908	\$43,920	\$87,840	\$108,180	
4	\$106,000	\$77,272	\$53,000	\$106,000	\$128,786	

Low Income Home Energy Assistance Program (LIHEAP)

Customers with a household income at or below specific income limits can apply. Utility heating customers typically receive an average of \$300 toward their electric or gas bill. Apply online Energyassistance.nj.gov or call 1.800.510.3102.

LIHEAP EMERGENCY

Recipients of the federal Low-Income Home Energy Program may be eligible to receive an additional grant of up to \$700.00 in LIHEAP Emergency funding. To be eligible, you must be a LIHEAP recipient and have received a shut off notice. You may apply for a LIHEAP Emergency Grant at your local agency from March 16 through June 30 each year.

- **2022:** If customer received LIHEAP but did not get a shut off notice and they are NOT in the USF Fresh Start program, direct them to Customer Care where we can generate a disconnect notice manually for them. If customer received LIHEAP and is also in the USF Fresh Start program, those customers should be directed to call NJ211 or contact their local agency to apply for emergency assistance and let them know they are in the Fresh Start Program.

Universal Service Fund (USF)

If you apply for LIHEAP, you are also applying for Universal Service Fund (USF). Electric or gas utility customers can receive from \$5 to \$180 per month toward their utility bills. USF accepts applications year-round. Apply online Energyassistance.nj.gov or call 1.800.510.3102.

USF Fresh Start (Erase your past due balance!) – Fresh Start program was RESET beginning 10/1/2021 (the program has always been a one-time chance benefit until it was reset this past heating season so a customer can qualify a second time)

USF customers are automatically enrolled in the USF Fresh Start program if their natural gas bill is in arrears of more than \$60. Participants are required to pay their current bill on-time, every month, for 12 months, to have a past due balance erased. 1/12th of a participant's overdue balance will be waived each month their current bill is paid.

Payment Assistance for Gas and Electric (PAGE)

PAGE is a state-funded utility assistance program that **helps low to moderate-income families** in New Jersey pay their utility bills. If you are a New Jersey resident who rents or owns a home and are facing a crisis situation that includes a documented notice of overdue payment for gas and/or electric service—you may qualify. For more information call, 1.855.465.8783 or visit <http://www.njpoweron.org/>.

Lifeline Assistance Program

Lifeline is a utility assistance program that offers \$225 to individuals who meet the eligibility requirements of the Pharmaceutical Assistance to the Aged and Disabled program or who receive Supplemental Security Income. For more information, please visit the [website](http://www.njpoweron.org/) or call 800.792.9745.

NJ SHARES

NJ Shares assists income-eligible households in paying their energy, telephone and water bills. New Jersey SHARES provides relief to people who are not eligible for other types of assistance. For more information, please visit njsharesgreen.org or call 866.657.4273



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